LINA -IV (2006 Course): WINTER - 2016

Subject : English Language-IV

Day: Monday Time: 02.00 PM TO 05.00 PM S.D.E. Max Marks: 80 Total Pages: 1 Date: 19/12/2016 N.B. 1) Attempt ANY FIVE questions from Section – I and ANY TWO questions from Section – II. Answer to both the sections should be written in **SAME** answer book. 2) Figures to the right indicate FULL marks. 3) **SECTION - I Q.1** What pre- requisites would you adopt to become a good conversationalist? (10)0.2 Explain the following with a format: (10)Memo a) Circular b) Q.3 What is Electronic mail and explain the basic e-mail netiquette? (10)**Q.4** What is a report? Explain the different types of reports? (10)What is negotiation? Discuss the various stages of negotiation. 0.5 (10)Explain the general rules for punctuation. (10)**Q.6 Q.7** Write short notes on **ANY TWO** of the following: (10)Notice a) Presentation skills b) c) Advertisement **SECTION - II** Draft a covering letter and quotation to "Relay" Company Ltd., Mumbai, (15) **Q.8** offering a range of your products. Your institute had organized an "Industry Institute Partnership Summit". (15) **Q.9** Draft a report for the same. Prepare a circular to the employees of your organizations, informing them (15) Q.10 about 'Independence Day Celebrations'.

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