

**Subject : Organizational Behaviour**

Day : Wednesday  
Date : 08/06/2016



Time : 02.00 PM TO 05.00 PM  
Max Marks : 80 Total Pages : 1

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**N.B.**

- 1) Attempt any **FIVE** questions from Section – I.
  - 2) Attempt any **TWO** questions from Section – II.
  - 3) Figures to the right indicate **FULL** marks.
  - 4) Answers to both the sections should be written in **SAME** answer book.
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**SECTION – I**

- Q.1** Define attitude, values and effect of each of these on the behaviour of employees in the organization. **(10)**
- Q.2** What is leadership? State how an organization can be conflict free if the organization develops leadership qualities amongst its managerial staff? **(10)**
- Q.3** What is motivation? Illustrate any one motivation theory you consider appropriate in the present environment. **(10)**
- Q.4** What is stress? What are various factors responsible to stress amongst Managers? How these Managers can be relieved from their stress. **(10)**
- Q.5** Illustrate techniques that are adopted by enlightened organization for effective decision making. **(10)**
- Q.6** What is TQM? What are its advantages in a competitive environment.? **(10)**
- Q.7** Write short note on **ANY TWO**: **(10)**
- a) Quality Circle
  - b) Ethical Behaviour
  - c) Demotivation
  - d) Personality traits

**SECTION – II**

- Q.8** You have to conduct a five day course on leadership and motivation for a batch of 20 BCA candidates, selected by you. Prepare a hand out stating the definition and acquisition of skills for leadership as well as motivation amongst subordinate staff assigned to you. **(15)**
- Q.9** You are required to decide on a set of values to be inculcated amongst bright 10 BCA qualified employees, having 3 years experience in your organization, to be posed in USA for a new assignment for your organizations' key client. **(15)**
- Q.10** You have formed various groups for handling routine problems. Prepare a note for each group, on how group meetings are to be conducted so as to have smooth decision making process. **(15)**

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