Subject : Organizational Behaviour

Day : Tuesday

S.D.E. ‖‖‖‖‖‖‖‖‖‖‖‖‖ Time : 02.00 PM TO 05.00 PM

Date : 13/12/2016 **33266** Max Marks : 80   Total Pages : 1

N.B.
1) Attempt any **FIVE** questions from Section – I.
2) Attempt any **TWO** questions from Section – II.
3) Figures to the right indicate **FULL** marks.
4) Answers to both the sections should be written in **SAME** answer book.

SECTION – I

Q.1 'Organizations are social systems'. Justify the statement with reference to the scope of organizational behaviour in the present organizations. **(10)**

Q.2 Explain the term Motivation. Describe and compare Maslow's and XY Theories of motivation. **(10)**

Q.3 What do you understand by Individual Behaviour? Explain various factors which influence Individual Behaviour. **(10)**

Q.4 Define employee attitude. Explain its relevance with the employees' job performance. **(10)**

Q.5 What do you mean by formal and informal groups? Discuss in detail the importance of group dynamics. **(10)**

Q.6 'Leaders are born but leadership qualities can be developed in an individual'. State with reasons about your agreement or disagreement of the said statement. **(10)**

Q.7 Write short note on **ANY TWO**: **(10)**
a) Qualities of a successful leader
b) Stages of group formation
c) Supportive and SOBC models of organization behaviour
d) Causes of stress

SECTION – II

Q.8 Mr Amit, a software professional, working in an IT solutions company, from last six years. He is working on out door projects which has made it difficult for him to balance his work and life property. He has expressed about his job stress to the HR Manager. What coping strategies would you suggest to Mr. Amit as the HR Manager? **(15)**

Q.9 "The dynamic business environment has given rise to new challenges for the organizational behaviour ". Critically evaluate this statement. **(15)**

Q.10 Delhi Branch of your Company is frequently facing conflicts, prepare suitable strategies to overcome these conflicts, by guiding Delhi Branch Manager to ensure conflict free atmosphere. **(15)**

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