

Subject : Organizational Behaviour

Day : Wednesday

Date : 01/06/2016



Time : 02.00 P.M. TO 05.00 P.M.

Max Marks : 70 Total Pages : 1

N.B.:

- 1) Attempt any **FOUR** questions from Section-I and any **TWO** questions from Section-II.
 - 2) Both the sections should be written in the **SAME** answer book.
 - 3) Figures to the **RIGHT** indicate full marks.
-

SECTION-I

- Q.1** Define organizational behaviour. How does organizational behaviour help in ensuring organizational effectiveness? Discuss. (10)
- Q.2** What is personality? What are the various stages of personality development? (10)
- Q.3** Compare and contrast Maslow's hierarchy of needs theory and McGregor's theory X and theory Y. (10)
- Q.4** Discuss the causes of human behaviour and the impact of environment on behaviour. (10)
- Q.5** Write short notes (Any **Two**) (10)
- a) Ethics and values
 - b) Principles of effective planning
 - c) Importance of human skills for managers.

SECTION-II

- Q.6** As an HR Manager, prepare a note for the CEO of your company, highlighting the stress associated with night shift working and your suggestions to avoid the stress. (15)
- Q.7** Your company has been taken over by Zenith group. Naturally there is an overall anxiety among large section of skilled workers about their future. Explain how will you handle this situation as the head of the organization. (15)
- Q.8** Due to differential and negative attitude of the management, the attrition rate has increased from 18% to 23%. As the existing employees are also not getting job satisfaction. Suggest some suitable methods to overcome this situation. (15)

* * *