

**Subject : Elective-V : Organizational Development & Change Management
(Human Resource Management)**

Day : Saturday
Date : 11/06/2016



Time : 02.00 P.M. TO 05.00 P.M.
Max Marks : 70 Total Pages : 1

N.B.:

- 1) Attempt **ANY FOUR** questions from Section – I and attempt **ANY TWO** questions from Section – II.
 - 2) Answers to both the sections should be written in the **SAME** answer book.
 - 3) Figures to the right indicate **FULL** marks.
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SECTION – I

- Q.1** Define Organizational Development and explain brief history of Organizational Development. [10]
- Q.2** Discuss Kurt Lewin's model of planned change. [10]
- Q.3** Explain in detail the 'Role Analysis' technique used as a team intervention. [10]
- Q.4** What is sensitivity training? How is it used for understanding inter-personal dynamics? [10]
- Q.5** Explain Grid Organizational Development or Work Redesign Intervention in detail. [10]
- Q.6** Write short notes on **ANY TWO** of the following: [10]
- a) Survey Feedback
 - b) Parallel learning Structure
 - c) Transactional Analysis

SECTION – II

- Q.7** Design an Action Research Plan to improve production in your Automobile Industry. [15]
- Q.8** An existing team of workers in a retail outlet is finding it difficult to coordinate the various tasks on their job. They seem to be confused about their responsibilities. Suggest an appropriate intervention and explain the steps there in. [15]
- Q.9** ABC software is introducing new software products in the market. Employees are under tremendous pressure to develop expertise in this area. Suggest some strategies to deal with stressors. [15]

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