NIZER- IV (2013 Course): WINTER - 2016

Subject : Elective-VI : Organizational Development & Change Management (Human Resource Management)

Day: Friday S.D.E. Time: 02.00 PM TO 05.00 PM Max Marks: 70 Total Pages: 1 Date: 16/12/2016 N.B.: 1) Attempt any THREE questions from Section –I and any TWO questions from Section -II. Figures to the right indicate FULL marks. 2) Answers to both the sections should be written in **SAME** answer book. 3) **SECTION-I** What is Organizational Development? Give a brief on chronology of events in (14) Q.1 management and organizational thoughts. 0.2 What do you mean by Planned Change? Give a brief account of any two models (14) or theories of planned change. 'Action Research is a vital component of any Organizational Development (14) Q.3 process'. Comment. 0.4 Write a detailed note on Force Field Analysis. (14)Write short notes on any **TWO** of the following: (14)Q.5 a) Quality of Work Life Projects b) Work Redesign c) Trans- Organizational Development d) Beckhard's Confrontation Meeting **SECTION-II** What is Quality Circle? Before establishing quality circles for the first time in **Q.6** your organization, how will you go ahead about preparing your employees as team member of quality circles? Team Interventions are increasingly used in modern organization for **Q.7** optimization of production. Explain any one team building intervention in detail. Describe the conditions which must exist for the success of an Organizational (14) **Q.8**

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Development programme in a large organization.